

IS MY VEHICLE INCLUDED IN THE AIR BAG RECALLS?

If you think your vehicle may be covered by one of these recalls, check your vehicle identification number (VIN) using NHTSA's [VIN search tool](#). It generally takes anywhere from a few days to several weeks for automakers to gather individual VINs associated with a recall. It is important that you check back periodically as a recall on your vehicle may not show up immediately. You can also search by VIN on a [specific vehicle-maker's site](#).

WHAT SHOULD I DO IF MY VEHICLE IS UNDER RECALL?

If your vehicle is under recall, you will receive a letter from the manufacturer notifying you of the recall. It will be clearly marked as important safety information and have the Department of Transportation (DOT) and National Highway Traffic Safety Administration (NHTSA) logos. When you receive that notification, please call your local dealer as soon as possible to make an appointment for a free remedy.



CAN I REQUEST A LOANER VEHICLE WHILE I WAIT FOR PARTS?

A number of automakers are choosing to make loaner vehicles available to owners who request them. We encourage you to ask your dealer about a loaner.

SHOULD I ASK THE DEALER TO DISABLE MY AIR BAG WHILE I AM WAITING FOR THE REMEDY?

NHTSA does not recommend it. Instead, ask your dealer if a loaner vehicle is available until your remedy is completed.

MY AIR BAG HAS BEEN REPAIRED IN THE PAST, WILL I NEED TO GET IT REPLACED AGAIN?

It is possible that you may have to bring your vehicle in again for a new air bag. If that's the case, you will receive another letter from the manufacturer notifying you of the recall. When you receive that notification, please call your local dealer as soon as possible to make an appointment for a free remedy.

I HAVE HEARD THAT SOME OF THE REPLACEMENT INFLATORS MAY ACTUALLY HAVE TO BE REPLACED AGAIN, OR THAT THERE MIGHT BE AN "INTERIM REMEDY." WHAT DOES THAT MEAN? IS IT SAFE TO GET A REPLACEMENT INFLATOR?

"Interim remedy" refers to the fact that some air bag inflators being used as replacements may be effective for several years, but not for the full life of your vehicle, and therefore may also have to be replaced. If you receive word that replacement parts are available, you should absolutely bring your car in for inflator replacement, even if it's possible that the air bag inflator you receive might have to be replaced again. Failing to do so could put your life and the lives of others at risk. The inflator ruptures that have been responsible for deaths and injuries have occurred in inflators at least 7 years old, so we know that time is a key factor that increases risk. Replacing an old inflator with a newer one will greatly decrease the risk that you or someone in your vehicle could be injured or killed. NHTSA is working closely with automakers and parts suppliers to determine which replacement inflators might need to be swapped out again. Under the consent order, Takata will be doing testing to determine the safety of interim remedy inflators. In the meantime, we strongly encourage everyone who can get a replacement inflator to do so – it may save a life.

IS IT SAFE TO DRIVE MY CAR?

A number of automakers are choosing to make loaner vehicles available to owners who request them. If you have concerns about the safety of your vehicle, we encourage you to ask your dealer if a loaner vehicle is available. NHTSA will organize and prioritize the replacement of the defective air bag inflators to ensure that defective inflators are replaced with safe ones as quickly as possible, addressing the highest risk vehicles first.

WILL RECALL NOTICES BE SENT OUT BY THE AUTOMAKERS?

Yes. Automakers are required to send out recall notices to the owners of vehicles affected by the recall(s). The notice will be clearly marked as important safety information and have the DOT and NHTSA logos. When you receive that notification, please call your local dealer as soon as possible to make an appointment for a free remedy.

DO YOU HAVE A LIST OF ALL OF THE AFFECTED VEHICLE MAKES AND MODELS ON YOUR WEB SITE?

Yes, NHTSA has released the [list of all makes and models affected by the Takata air bag recalls](#). In addition, you can search by [your VIN](#) or by your vehicle's [year, make and model](#) for any potential recalls.

HOW CAN I FIND OUT WHAT PRIORITY GROUP I'M IN FOR GETTING THE RECALL REPAIR?

The current list of affected vehicles, by priority group, for all 12 of the affected manufacturers is available [here](#). If you have any questions or concerns, contact your manufacturer directly.

I RECEIVED MY NOTICE IN THE MAIL TO BRING MY RECALLED CAR IN, BUT THE PROCESS TO GET IT FIXED HAS BEEN SLOW AND FRUSTRATING. WHO SHOULD I REPORT IT TO?

If you received your recall notice and are having problems getting the free fix from your dealer, please file a complaint with NHTSA on safercar.gov or call us at 1-888-327-4236. You might also consider filing a complaint with your manufacturer directly.

THIS RECALL COULD GO ON FOR YEARS. WHAT IF I MOVE OR THEY FORGET TO CONTACT ME?

If your car is under recall, there is no expiration date. You can schedule a **free** repair with your local dealer. If you move, contact your manufacturer or new local dealer and provide them with your new home address. Manufacturers also locate affected vehicle owners through the Department of Motor Vehicles, so as long as you register your car with your correct home address, they will be able to locate you. If you have any questions or concerns, contact your manufacturer directly.

WHERE CAN I GO TO GET UPDATES ABOUT THE RECALL?

You can visit www.safercar.gov/rs/takata for updates on this developing recall.

WHAT'S A VIN AND HOW DO I FIND IT?

A VIN is a vehicle identification number. Look on the lower left of your car's windshield. You should be able to find your 17-digit VIN there. Your VIN is also located on your car's registration card, and it may also be shown on your insurance card.

